



HOUSTON
HOUSING AUTHORITY

Transforming Lives & Communities

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Dear Resident Council Leaders & Community Partners:

The Houston Housing Authority (HHA), in collaboration with our Property Management Agents (PMCs), is working to ensure that appropriate actions are being taken in response to the evolving COVID- 19 challenge. The health and safety of our residents, partners and employees is our top priority.

We ask all residents, resident guests and property staff to work together to help prevent the spread of germs and infection. If you have any reason to believe that you and your family have been exposed to the virus, we urge you to contact your healthcare provider for help and follow the guidance of the Center for Disease Control and Prevention (CDC).

We are following the guidelines issued by officials with the City of Houston and CDC. Please visit <https://www.cdc.gov/coronavirus/2019-ncov/communication/factsheets.html> to access helpful fact sheets and information.

To minimize personal contacts and interactions, the HHA has directed the PMC's to close all community buildings and rooms. **Effective immediately and until further notice, no community-wide events, programs nor meetings shall be hosted at the sites. We have also directed PMCs to immediately suspend all routine and preventive maintenance repairs within dwelling units.** While we realize the impact of canceling scheduled events and limiting maintenance, it is necessary to ensure the safety and well-being of all residents, partners and guests. We appreciate your assistance as we take these necessary measures.

Residents who report a need for supportive services, should be encouraged to contact the United Way's Helpline at 211 or the City of Houston at 311.

We are requesting that everyone stay abreast of information provided by local officials and act accordingly. We will also be updating our Facebook (@housingforhouston), Twitter (@Housing4Houston) and the HHA website (housingforhouston.com), with updated information.

We value your leadership all times, but particularly so in this moment.

Stay safe,

Mark Thiele
Interim President & CEO
Houston Housing Authority